

# Financial Assistance Policy

## Plain Language Summary

### What if I can't pay for my medical bills?

We offer two programs to help our patients pay their medical bills: *Charity Care* and *Senior Partners*. These programs cover charges for many services in our clinics and hospitals.

### What is Charity Care?

- You may qualify for free or discounted care based on your household income and assets (like a house or car). Your income may be up to three times (300%) the Federal Poverty Level.
- **Covers:** Emergency and medically needed care
- **Does not cover:** Out-of-network services (based on your insurance) or care from a non-Fairview doctor

### How do I apply?

To apply, call one of the numbers listed here. We will mail an application to you along with a list of the required documents (you will need to show proof of your income and property). You may also print an application from our website.

For a copy of Fairview's Financial Assistance Policy or a Charity Care application, please call 612-672-6426 or visit <https://mhealthfairview.org/billing/patient-billing-financial-services>. You can also stop by the hospital information desk or call a financial counselor for help with the application process at the hospital where you received your care.

- M Health Fairview hospitals: 612-672-6724
- Fairview Range Medical Center: 218-362-6624

### What is Senior Partners?

This program helps Minnesota residents with Medicare Part A and Part B pay for deductibles and coinsurance. To learn more, call or visit:

- Senior Community Services: 952-767-0665 or [www.seniorcommunity.org](http://www.seniorcommunity.org).
- For Fairview Range, call 1-800-662-5711 ext. 7337 or visit [www.aeo.org](http://www.aeo.org).

### What else do I need to know?

- **Extraordinary Collection Actions (ECA):** Before taking legal action to collect money, such as lawsuits or garnishing your paycheck, Fairview will make a reasonable effort to see if you qualify for financial help.
- **Amounts Generally Billed (AGB):** If you qualify for financial help, we will not charge you more than the amount we generally bill insured patients. You can find AGB information at <https://www.fairview.org/Billing/Fairview-Charity-Care>.

For a copy of Fairview's Financial Assistance Policy in English or in translation, call 612-672-6426 or visit <https://mhealthfairview.org/billing/patient-billing-financial-services>.

*FIIRO GAAR AH: Hadii aad ku hadasho Soomaali, waaxda luqadaha, qaybta kaalmada adeegyada, waxay idiin hayaan adeeg kharash la'aan ah. So wac 612-273-3780.*

*ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-273-3780.*

*We comply with applicable federal and state civil rights laws, including the Minnesota Human Rights Act. We do not discriminate because of race, color, creed, religion, national origin, marital status, age, disability, sexual orientation or sex.*