

Tsab Cai Sab Kev Pab Nyiaj Txiag

Daim Ntawv Siv Lus Yoojyim Qhia

Yuav ua licas xwb yog kuv them tsis taus kuv cov nqi kho mob?

Peb muaj ob qho khoos kas los pab peb cov neeg mob kom lawv them taus lawv cov nqi kho mob: *Charity Care (Kev Pab Dawb Rau Kev Saib Xyuas)* thiab *Senior Partners (Lub Khoos Kas Pab Cuam Rau Neeg Laus)*. Cov khoos kas no pab them ntau yam nqi kho mob rau hauv peb cov chaw kuaj mob thiab tsev kho mob.

Charity Care (Kev Pab Dawb Rau Kev Saib Xyuas) yog dab tsi?

- Koj yuav tsim nyog tau txais dawb los sis raug txo tus nqi raws li koj yim neeg li nyiaj khwv tau los thiab tej khoom ntiag tug (xws li tsev los sis tsheb). Koj nyiaj khwv tau los yuav nto txog li peb npaug (300%) ntawm Theem Neeg Txom Nyem Ntawm Tsoom Fwv Loj.
- **Pov Hwm:** Xwm kub ceev thiab kev kho mob uas yuav tsum kho
- **Tsis pov hwm:** Cov kev pab kho mob uas tsis nyob hauv pab pawg koom tes (raws li koj qhov kev tuav pov hwm) los sis tsis yog kws kho mob hauv Fairview

Financial Assistance Policy

Plain Language Summary

What if I can't pay for my medical bills?

We offer two programs to help our patients pay their medical bills: *Charity Care* and *Senior Partners*. These programs cover charges for many services in our clinics and hospitals.

What is Charity Care?

- You may qualify for free or discounted care based on your household income and assets (like a house or car). Your income may be up to three times (300%) the Federal Poverty Level.
- **Covers:** Emergency and medically needed care
- **Does not cover:** Out-of-network services (based on your insurance) or care from a non-Fairview doctor

Kuv yuav thov kom tau kev pab li cas?

Yuav thov kev pab, hu rau ib tug xov tooj ntawm cov lej teev cia no. Peb yuav xa ib daim ntawv thov rau koj nrog rau cov ntau ntawv uas yuav tsum cev ntxiv tuaj rau koj (koj yuav tsum tau qhia pov thawj txog koj li nyiaj khwv tau los thiab khoom ntiag tug). Koj kuj tseem yuav luam tau daim ntawv thov los ntawm peb lub vev xaib.

Rau ib daim ntawv theej ntawm Fairview Tsab Cai Pab Cuam Nyiaj Txiag los sis daim ntawv thov rau Charity Care, thov hu rau 612-672-6426 los sis mus saib <https://mhealthfairview.org/billing/patient-billing-financial-services>. Koj kuj mus nqa tau tom tsev kho mob lub rooj tos qhua los sis hu mus rau tus pab tswv yim fab nyiaj txiag thiaj txias tau kev pab ua daim ntawv thov nyob tom tsev kho mob loj uas koj tau txais koj txoj kev kho mob.

- M Health Fairview cov tsev kho mob: 612-672-6724
- Fairview Range Lub Chaw Kho Mob: 218-362-6624

Senior Partners yog dabtsi?

Qhov khoos kas no yog pab rau cov neeg nyob hauv Minnesota uas muaj Medicare Feem A thiab Feem B them rau cov nqi uas yuav tau them ua ntej pib pov hwm thiab cov nqi tuav pov hwm uas yuav tau them nrog. Kom kawm ntxiv, hu xov tooj los sis mus saib:

- Cov Kev Pab Cuam Rau Neeg Laus: 952-767-0665 los sis www.seniorcommunity.org.
- Rau Fairview Range, hu rau 1-800-662-5711 txuas rau. 7337 los sis mus saib hauv www.aeoa.org.

How do I apply?

To apply, call one of the numbers listed here. We will mail an application to you along with a list of the required documents (you will need to show proof of your income and property). You may also print an application from our website.

For a copy of Fairview's Financial Assistance Policy or a Charity Care application, please call 612-672-6426 or visit <https://mhealthfairview.org/billing/patient-billing-financial-services>.

You can also stop by the hospital information desk or call a financial counselor for help with the application process at the hospital where you received your care.

- M Health Fairview hospitals: 612-672-6724
- Fairview Range Medical Center: 218-362-6624

What is Senior Partners?

This program helps Minnesota residents with Medicare Part A and Part B pay for deductibles and coinsurance. To learn more, call or visit:

- Senior Community Services: 952-767-0665 or www.seniorcommunity.org.
- For Fairview Range, call 1-800-662-5711 ext. 7337 or visit www.aeoa.org.

Puas muaj dab tsi ntxiv uas kuv yuav tsum paub?

- **Extraordinary Collection Actions-ECA (Kev Siv Zog Sau Nqi):** Ua ntej yuav nqis tes los sau cov nqi ntawm sab kev cai lij choj, xws li qhov kev foob kom tau nyiaj los sis foom kom muaj cai rho tau ntawm koj daim tshev, Fairview yuav sim tshawb seb koj puas tsim nyog tau kev pab nyiaj.
- **Amounts Generally Billed (AGB, Cov Nqis Uas Kheev Tsub):** Yog koj tsim nyog tau kev pab nyiaj txiag, peb yuav tsis tsub nqi rau koj kom tshaj cov nqi uas kheev tsub rau cov uas muaj kev tuav pov hwm. Koj nrhiav tau AGB cov ntaub ntawv ntawm <https://www.fairview.org/Billing/Fairview-Charity-Care>.

Rau ib daim ntawv theej ntawm Fairview Tsab Cai Pab Cuam Nyiaj Txiag ua Lus Askiv los sis ib daim uas tau muab txhais los lawm, hu rau 612-672-6426 los sis mus saib rau <https://mhealthfairview.org/billing/patient-billing-financial-services>.

What else do I need to know?

- **Extraordinary Collection Actions (ECA):** Before taking legal action to collect money, such as lawsuits or garnishing your paycheck, Fairview will make a reasonable effort to see if you qualify for financial help.
- **Amounts Generally Billed (AGB):** If you qualify for financial help, we will not charge you more than the amount we generally bill insured patients. You can find AGB information at <https://www.fairview.org/Billing/Fairview-Charity-Care>.

For a copy of Fairview's Financial Assistance Policy in English or in translation, call 612-672-6426 or visit <https://mhealthfairview.org/billing/patient-billing-financial-services>.