Federal Rights

Patients have the right to:

1. Free, full, and complete information and to participate in the planning of their health care.
2. Adequate and complete information concerning their diagnosis, treatment, alternatives, and risk.
3. Be involved in the development and implementation of their plan of care.
4. Make decisions regarding their care, including the right to refuse treatment.
5. Be informed of their medical condition and treatment alternatives.
6. Receiving hospital staff and hospital personnel who provide care in the hospital's place of business or who are employed or affiliated with the hospital.
7. Being involved in decisions about personal items such as charts, clothing, and medications.
8. Receiving personal effects.
9. Being free of interference, coercion, discrimination, or reprisal, including unauthorized disclosure of personal health information.
10. Exercise their rights as patients and citizens. Patients may voice their concerns to hospital staff or other persons designated by the patient, or indicate their dissatisfaction with patient care or hospital policies.

Confidentiality of Records

Patients shall be assured confidential treatment of their health information. Patients shall be informed of the rights they have under the law. All health information that is created, received, maintained, or transmitted by a health care provider shall be protected from unauthorized access and use, unless disclosure is permitted or required by law or the patient has consented to such a disclosure.

Patients' Bill of Rights

Patients shall have the right to:

8. Continuity of Care

Patients shall have the right to be cared for with reasonable continuity and coordination of care.

9. Right to Refusal of Care

Patients shall have the right to refuse care or treatment. For purposes of this paragraph, "reasonable efforts as required under paragraph (c) to notify the patient cannot be present, a family member or other person designated by the patient, as long as such notification is in accordance with the patient's legal status.

10. Confidentiality of Records

Patients shall be assured confidential treatment of their health information. All health information that is created, received, maintained, or transmitted by a health care provider shall be protected from unauthorized access and use, unless disclosure is permitted or required by law or the patient has consented to such a disclosure.